



High level results

- Improved productivity and better patient visibility for nurses
- A smooth implementation with strong buy-in from clinical staff
- Increased patient satisfaction and access to resident information
- Better facility quality ratings

Our Lady of Prompt Succor

A smooth path to automation with AHT Order Administration and Smart Charting

BACKGROUND

Opened in 1965, Our Lady of Prompt Succor is a modern 120-bed nursing facility in Opelousas, LA, a ministry of the Marianites of Holy Cross.

CHALLENGES

A paper-based system required substantial intervention, with manual resident charts and physician's orders printed and edited by hand reducing productivity and efficiency of staff.

SOLUTION

Our Lady of Prompt Succor implemented American HealthTech's (AHT) Smart Charting for their nursing staff in July 2014, followed by a full go-live of Order Administration capabilities in August 2014. According to Administrator Mike Purser, it was a very smooth transition: "AHT's Services team was excellent and responsive to our needs. They literally had the CNA's using the system the same afternoon. From the beginning of this process, AHT worked with us very closely."

“This is a user-friendly system that is easy to use and will be easy to teach as we add new people.”

Crystal Carriere,
Director of Nursing

RESULTS

Administrators saw an immediate boost in productivity. Director of Nursing, Crystal Carriere, noted “it’s a user-friendly system” and, “it has improved the time management of nurses, tracking resident data and having better accountability. Now we can quickly pull up the reports. Families feel a lot more involved and engaged, which has increased patient satisfaction. This has saved us time to allow us to focus more on providing care.”

Purser states, “There was a measurable impact on facility quality, with a nearly deficiency-free survey within four months of go-live. And, when surveyors had questions, we had the answers at our fingertips.”

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