

INTEGRATED EHR SOLUTIONS

CLIENT

Twin Rivers Healthcare

LOCATION

Cleveland, TN

Working together to improve patient care, reduce medication errors and turn insights into actions.

According to Shane Reynolds, chief information officer at Twin Rivers Healthcare, there was little doubt that elevating the level of technology at three of their new facilities to meet the technology used at their seven other locations would be seamless, knowing AHT was their partner. “AHT provides incredible support, from the president to the help desk.” At his previous company, who partnered with another provider, he was never able to get through to anyone for support.



Better patient care



Decreased medication errors



Ability to turn insights into actions

With tools like Communication Center, our providers and nurses are spending less time charting at a desk and more time with the patients and their families.

-Shane Reynolds, Twin Rivers Chief Information Officer

As a result of a collaborative partnership, Twin Rivers increased the time care givers were able to spend with each patient, reduced the amount of medication errors and transformed key data into actionable insights with an even further reaching result of a deficiency free survey. Now all facilities enjoy the benefits of AHT’s innovative suite of patient-focused solutions.

> THE SOLUTION

Twin Rivers was able to effortlessly add a host of fully integrated solutions to their existing AHT electronic health records (EHR) software, including Care Management/Point of Care modules, Electronic Medication Administration Records and Financial and Enterprise Management modules.

> THE RESULTS

The momentum continues.



“We received a deficiency-free survey on one of our new buildings, which adds to the excitement about the great results we’re experiencing,” said Reynolds. “We’re doing a great job, and having the right platform and solutions in place means we can continue to strive for even better patient care.”

Twin Rivers has experienced efficiencies that have allowed care givers to spend more quality time with patients. Specifically, nurses are spending less time charting and more time bed-side.

Accessing the value in their data and support team.



Then there’s the patient data: “AHT solutions give us new insights on our patients, from an enterprise level and a local perspective, and makes it easy to share among the teams.”

Remote access to records has been incredibly influential too. It’s allowed the Twin Rivers staff to focus on solving patient issues without being onsite, which means patient needs are being met more quickly, without the hindrance of travel.

Most notably, however, is the level of support Reynolds and team have received from AHT. “After investing several days at their corporate headquarters teaching me the business and clinical side of their technology, they brought implementation teams out to us to further explain how everything works and why it’s beneficial to our company and, more importantly, to our patients,” Reynolds said.

With AHT’s outstanding support, along with an EHR that makes a real difference, you can’t go wrong with partnering with AHT.

-Shane Reynolds, Twin Rivers Chief Information Officer

AHT Integrated Solutions

AHT is a leading provider of comprehensive and integrated care management, financial and revenue cycle management software and services to skilled nursing and senior living facilities across America. We offer more than a typical software vendor including training, regulatory guidance, and much more. Contact us for help increasing the amount of time spent with your patients and decreasing the amount of time spent documenting care.

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