



Get the Most from Your AHT Software!

**American HealthTech Presents
The 2010 Customer Symposium
September 14 – 15
Hilton Hotel
Jackson, MS**

Register early and save!

[Register Now!](#)

Want to Maximize your software investment? If so, our “Customer Community Symposium” is not to be missed!

As a member of our Customer Community, you are invited to join AHT experts and notable guest speakers for informative and educational sessions on your AHT product and the Long Term Care industry!

Designed to meet the needs of Administrators, Directors of Nursing, Business Office Managers, Corporate level staff and information technology staff, participants will receive pertinent AHT LTC product and Long Term Care industry information.

At the “Customer Community Symposium”, you will:

- Extend the value of your company’s *existing* AHT software through functional tracks led by clinical, billing, and information technology experts.
- Receive information on the current and upcoming Long Term Care industry trends.
- Network and share best practices with industry peers.
- New this year! A new user lab with AHT experts! Sign up will be available at registration on the 14th!

Helpful information to assist you in making plans for the Symposium is listed below.

Dates:

Tuesday September 14, 2010

- Registration: 7:30 am to 8:30 am
- Educational Sessions: 8:30 am to 5:00 pm
- Lunch: 11:20 am to 12:30 pm
- Networking Reception: 5:30 pm to 7:00 pm

Wednesday September 15, 2010

- Breakfast: 7:30 am to 8:00 am
- Lunch: 12:30 pm to 1:45 pm
- Educational Sessions: 8:00 am to 5:00 pm





Symposium Location:

The Hilton Hotel
1001 East County Line Road
Jackson, MS 39211

[Register Now!](#)

Registration:

- **General Registration Fee** - \$219 for the first registrant; \$199 each for two or more attendees from same company. Payment should be sent with registration and mailed to **Post Office Box 12310, Jackson, MS 39236.**
- **Hotel and Travel** – Participants are responsible for their travel and hotel expenses.
- **Meals** – Breakfast and Lunch will be provided each day. A Networking Reception with hors d'oeuvres will be held the evening of September 14th.
- **Cancellations** – Cancellations made after May 1st will be refunded less a \$25 administration fee. Cancellations made after August 14th will be refunded 50% of the registration fee. Cancellations made after September 1st are non-refundable.
- **Questions?** – Contact us at symposium@healthtech.net for more information or call customer support at 1-800-489-4248!

Accommodations:

American HealthTech has reserved a block of rooms at the Hilton Hotel Jackson at a reduced rate for Customer Symposium attendees.

Room reservations may be made by clicking this link [AHT 2010 Customer Symposium Hotel Reservations](#) or by calling 1-800-256-9194 or 601-969-510. *Be sure to use the group American HealthTech or Group Code AHT10 when making hotel reservations by phone.

Reservations must be made by Sunday, August 12 to receive the special rate of \$116 per night. For reservations made after August 12th, standard room rates will apply.

Directions to Hotel:

From Jackson International Airport:

- Follow exit signs to I-20 West.
- Travel approximately 4 miles on I-20. I-20 will intersect with I-55.
- Follow the signs to take I-55 North
- Travel on I-55 North to exit 103 (County Line Road)
- Turn right onto County Line Road. Hotel will be on your immediate right.

Area Airport:

The Jackson International Airport (JAN) is located 12 miles and approximately 20 minutes from the hotel. The estimated cab fare from the airport to the Hilton is approximately \$25.





**American
HEALTHTECH**

Information Technology for Long Term Care

2010 Customer Community Symposium

Agenda

Hilton Hotel - Jackson, Mississippi

	Clinical Management Session	Resident Accounting Session	Technical Session
	General Session	Joint Session	Administrators Toolkit
Tuesday, September 14th			
7:30 am to 8:30 am	Registration and Continental Breakfast		
8:30 am to 9:00 am	Welcome and Opening Remarks - Bill Caldwell & Teresa Chase, AHT		
9:00 am to 10:10 am	 MDS 3.0 Industry Update		
	Break - 10 Minutes		
10:20 am to 11:20 am	 Improving Survey Success with LTC	 Trust Funds Enhancements	User - Defined Edits
11:20 am to 12:30 pm	Lunch		
12:30 pm to 2:30pm	 Risk Management in Long Term Care		
	Break - 15 Minutes		
2:50 pm to 3:55 pm	 Case Mix Optimization	 Essentials for Long Term Care Coding	 TBD
4:00 pm to 5:00 pm	 Care Plans: A New Approach	 LTC Compliance Center - Notifications & Alerts to Help You!	
5:30 pm to 7:00 pm	Networking Reception hosted by American HealthTech		








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Wednesday, September 15th			
7:30 am to 8:00 am	Continental Breakfast		
8:00 am to 9:00 am	AHT Customer Community- New Site Tour!		
9:10 am to 10:10 am	 Establishing Policies & Procedures in an Electronic World	New Billing Features - How to Incorporate them into Your Processes	Technical Roundtable
	Break - 15 minutes	9:10 am to 10:40 am	Break - 15 minutes
10:25am to 11:25am	 MDS 3.0 in LTC	Break - 15 minutes	Performance Monitoring
11:30 am to 12:30 pm	Smart Charting & eMAR Workflow System	 LTC Billing System Audit: Auditing Your LTC! 10:55 am to 12:30 pm	Custom Reporting in LTC
12:30 pm to 1:45 pm	Lunch		
1:45 pm to 2:45 pm	 Recovery Audit Contractors (RAC Audits)		
2:50 pm to 3:50 pm	 AHT Coming Attractions		
	Break - 10 Minutes		
4:00 pm to 5:00 pm	Ask the Experts Panel	Ask the Experts Panel	Ask the Experts Panel



AHT 2010 Customer Community Symposium

Please print and mail with payment.

NAME: _____

TITLE: _____

FACILITY: _____

ORGANIZATION: _____

ADDRESS: _____

CITY: _____

STATE: _____ ZIP: _____

PHONE: _____

FAX: _____

E-MAIL: _____

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2010 Customer Community Symposium
September 14 - 15, 2010
Hilton Hotel
Jackson, MS**

- Registration is \$219 per attendee.
- Two or more attendees from the same company will be given a reduced rate of \$199 each.
- **All registrations should be submitted no later than August 14th.**
- **Hotel rooms are available at the Hilton at a reduced rate until August 12, 2010.**

What session(s) are you interested in attending (Please check all that apply)?

- Clinical** **Billing** **Technical** **Administrator**

National Continuing Educational Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) continuing education approval pending.

- Please indicate if you are interested in NAB/NCERS continuing education credit.

A Special Bonus educational offering! The Mississippi Department of Mental Health will be onsite the evening of September 13, 2010 offering a FREE interactive educational opportunity on Alzheimer's and related Dementia entitled "Virtual Dementia Tour".

- Please check here if interested in attending. You will be contacted regarding schedule time specifics. (Note: You must pre-register to participate.)

Please complete this form and mail with payment to:

**American HealthTech
Attn: Customer Symposium
PO Box 12310
Jackson MS 39236**

Checks should be made payable to American HealthTech.

Total Registration Amount (all attendees): _____ Check # _____

Additional Attendees:

NAME: _____

TITLE: _____

FACILITY: _____

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